

EV CHARGER — GUEST GUIDE

Myenergi Zappi V2.1

CHARGER PIN WILL BE PROVIDED WHEN PAYMENT IS TAKEN BY SEASIDE HOMES

1. START CHARGING

1. Park so the cable reaches the vehicle without strain.
2. Connect the charging cable securely to the vehicle.
3. If prompted, enter PIN
4. Check the vehicle or Zappi display to confirm charging has started.

2. WHEN FINISHED

1. Unlock the vehicle before removing the connector.
2. Stop charging from the vehicle if required.
3. Disconnect the cable and return it neatly to the charger.

CABLE WILL NOT DISCONNECT?

- Unlock the vehicle.
- Stop charging from the vehicle.
- Lock and unlock the vehicle again, then retry.
- **Do not force the connector.**

QUICK TROUBLESHOOTING

CONNECTED, NOT CHARGING

- Push the plug fully into the vehicle.
- Confirm **FAST** mode is selected.
- Check the vehicle charge limit and schedule.
- Unplug, wait briefly, then reconnect.

"CHARGE DELAYED"

- The charger is ready, but the vehicle has not started.
- Check the vehicle delayed or scheduled charging settings.

CHARGING IS SLOW

- Confirm **FAST** mode is selected.
- Check the vehicle charging-current or charge-rate limit.
- The vehicle may limit charging speed.

FAULT OR WARNING

- Stop using the charger and contact the Airbnb host.
- Do not open, reset or change advanced settings.

SAFETY: Do not use extension leads or charging adaptors. Do not open the charger or attempt electrical repairs.